



THE INTERNATIONAL CERTIFICATION NETWORK

## **CERTIFICATE**

IQNet and AENOR hereby certify that the organization

FCC AQUALIA, S.A. (Aqualia Contact)

for the following field of activities

The IT Systems that support the Online Office and Costumer Call Centre, according to the current Statement of Applicability.

has implemented and maintains a

## **Information Security Management System**

which fulfills the requirements of the following standard

ISO/IEC 27001:2005

Registration Number: ES-51-0065/2011

THE HITERWIND OR DETRICATION NETWORK

Michael Drechsel President of IONet Avelino BRITO

spañola de AENOR

Chief Executive Officer

IQNet Partners\*:

AENOR Spain AFNOR Certification France AIB-Vinvotte International Belgium ANCE Mexico APCER Portugal CCC Cyprns CISQ Italy CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia IMNC Mexico Inspecta Certification Finland IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland PCBC Poland Quality Austria Austria RR Russia Sil Israel SIQ Slovenia SIRIM QAS International Malaysia SQS Switzerland SRAC Romanía TEST St Petersburg Russia TSE Turkey YUQS Serbia IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.

• The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com